



# Quality Policy

At Micronclean, our passion is to be the first to develop new technological solutions that change the shape of the markets we serve, creating quality and efficiency for our customers. Our relentless focus on quality and innovation has become Micronclean's purpose and we achieve this through the company's SKIES program. SKIES is embedded into the company culture with four principles; Stewardship, Knowledge, Innovation and Excellence.

Our quality management system is achieved using the framework of the quality management standard BS EN ISO 9001:2015 to:-

- Ensure customer and regulatory requirements are met
- Maintain an effective quality management system
- Set quality objectives within a culture of continual improvement
- Augment the following key company attributes:-
  - *Profitable and sustainable growth*
  - *The expert in specialised niche markets*
  - *Innovation in products and services*
  - *Proactively meeting changing customer requirements*
  - *Support and empowerment of staff*
  - *Building a highly skilled and motivated workforce*
  - *Increasing use of information technology*
  - *Cost effective use of resources*
  - *Committed to reducing environmental impact*

Robert Parker  
Managing Director

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