

## **Section Seven: Quality Policy**

Micronclean believes that a properly resourced and effective quality management system will result in products and services that meet both customer expectations and applicable regulatory requirements.

In order to achieve this aim Micronclean will:-

- Operate a quality management system that complies with BS EN ISO 13485:2016 and the requirements of the Medical Device Regulation (EU) 2017/745 and Medical Devices Regulations (UK) 2002
- Ensure that the quality management system is regularly reviewed for suitability and effectiveness
- Conduct post market surveillance in order to obtain market feedback
- Take effective corrective actions in a timely manner
- Proactively develop the product range in line with the company purpose
- Train and develop staff
- Set quality objectives which are consistent with this policy, measurable and communicated throughout the organisation

This policy is consistent with the company purpose and the over-arching company philosophy of:

Stewardship - Knowledge - Innovation - Excellence

Robert Parker

**Managing Director**